

What's New in the PSP

Recent enhancements and updates to the Provider Services Portal

OCTOBER 2, 2026

View and edit Other Associations from provider affiliations

Affiliation information in the PSP has been updated. The other Provider ID listed under **Other Associations** will now have a hyperlink next to the affiliation name.

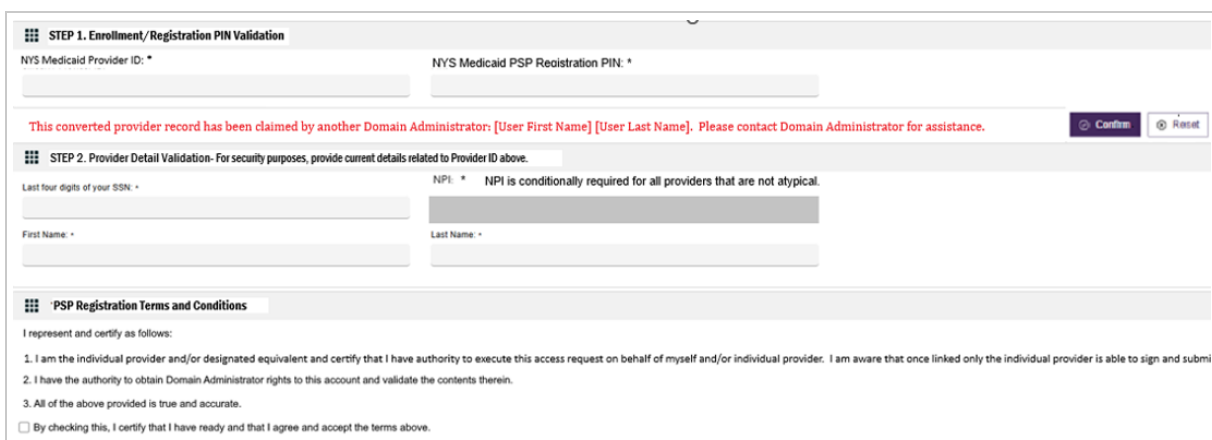
Providers will now be able to view details and edit the dates of associations found under Other Associations, just as they would under **My Associations**.

OCTOBER 2, 2026

Notification when a provider domain is already claimed

When trying to claim a provider domain, once the PID and PIN step has been completed, the user will now receive a notification if the domain is already claimed. The message tells the user who the **Domain Administrator** is, so they can request access.

As a reminder, the provider is ultimately responsible for access to their enrollment record. Please contact the provider if the user identified in the message is unfamiliar to you. In many cases, providers may work for another employer as well.



STEP 1. Enrollment/Registration PIN Validation

NYS Medicaid Provider ID: * NYS Medicaid PSP Registration PIN: *

This converted provider record has been claimed by another Domain Administrator: [User First Name] [User Last Name]. Please contact Domain Administrator for assistance. [Confirm](#) [Reset](#)

STEP 2. Provider Detail Validation - For security purposes, provide current details related to Provider ID above.

Last four digits of your SSN: * NPI: * NPI is conditionally required for all providers that are not atypical.

First Name: * Last Name: *

PSP Registration Terms and Conditions

I represent and certify as follows:

1. I am the individual provider and/or designated equivalent and certify that I have authority to execute this access request on behalf of myself and/or individual provider. I am aware that once linked only the individual provider is able to sign and submit.
2. I have the authority to obtain Domain Administrator rights to this account and validate the contents therein.
3. All of the above provided is true and accurate.

☐ By checking this, I certify that I have read and that I agree and accept the terms above.

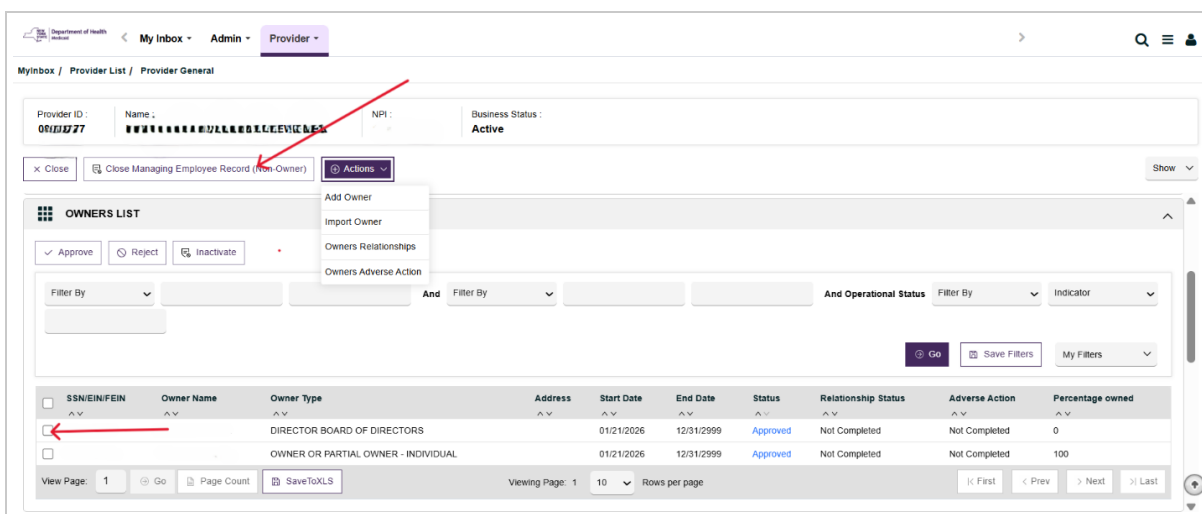
The notification identifies the Domain Administrator when a provider record has already been claimed.

OCTOBER 2, 2026

End-date managing employee records.

When revalidating or maintaining your enrollment record, providers can now simply end-date any outdated managing employee record in a few clicks. First select the checkbox next to the applicable record, then click the **“Close Managing Employee Record (Non-Owner)”** button. The user will no longer be prompted to provide information that may be outdated or not known.

Note: If the record is already end-dated, that end date will remain. If the end date is blank or set in the future, the end date will be set to the system date (today’s date).



The screenshot shows the eMedNY Provider List interface. At the top, there are navigation tabs: My Inbox, Admin, and Provider. Below this, there's a search bar and a 'Show' button. The main section is titled 'OWNERS LIST' and contains a table with columns: Owner Name, Owner Type, Address, Start Date, End Date, Status, Relationship Status, Adverse Action, and Percentage owned. The first row in the table is for 'DIRECTOR BOARD OF DIRECTORS' with a checkbox selected. A red arrow points to this checkbox. Below the table, there are buttons for 'View Page', 'Go', 'Page Count', and 'Save To XLS'. At the bottom, there are pagination controls: 'Viewing Page: 1', 'Rows per page: 10', and 'First', 'Prev', 'Next', 'Last' buttons.

Select the record’s checkbox, then use the “Close Managing Employee Record (Non-Owner)” button.

OCTOBER 2, 2026

New ListServ for credentialing staff

There is now a ListServ specifically for credentialing/enrollment staff, sharing information related to credentialing many providers. To subscribe, visit the [eMedNY LISTSERV page](#) and click the **“Sign Up for Listserv”** button.

OCTOBER 2, 2026

New report: Revalidation Notifications Sent

A new dataset, **Medicaid Enrolled Provider – Revalidation Notifications Sent**, is now published on Health Data NY. It lists all enrolled NYS Medicaid providers that are currently required to revalidate and have been sent a revalidation notification. The data includes:

- Medicaid Provider ID (PID) and National Provider Identifier (NPI)
- Date the first revalidation notification was sent
- Date the second (reminder) revalidation notification will be sent
- Scheduled termination date if a revalidation is not submitted within 123 days of the first notification

Credentialing staff, groups, and large organizations can crosswalk the list against their own provider lists to manage revalidation and prevent billing disruptions. Providers who are unsure whether their contact information is current can check the list periodically (e.g., monthly) to see whether a notification was sent.

See the full list here: [Medicaid Enrolled Provider Revalidation Notifications](#)

SEPTEMBER 10, 2026

Notifications to Secondary Email on Provider Files

The PSP contains fields for a primary email address and a secondary email address.

- Communications, including revalidation notifications, will now be sent to both email addresses on a provider file.
- Providers are encouraged to use their own email address as the primary address and a shared credentialing or staff email address as the secondary address. Doing so will ensure that notifications are still received if a staff member leaves.
- Organizations and credentialing staff who want to bulk-add a single secondary email address, e.g., email shared by all credentialing staff, to all of their providers' files can easily do so. A minimum of 25 providers is required to request bulk-add.
- Submit the request to ProviderEnrollment@health.ny.gov with a subject line of "Add a Secondary Email Address." Include the email address to be used and a list of all provider IDs and corresponding NPIs for which you would like the email address added on the files. Requests will be processed weekly.

SEPTEMBER 4, 2026

New sign-in option: access the PSP with your HCS account

Providers now have the option to access PSP using a **Health Commerce System (HCS) account**. Visit the [PSP Provider Services Portal landing page](#) for more information.

AUGUST 31, 2026

Confirm no familial relationships with a single checkbox

For organizational providers - when registering an enrollment record or revalidating, you can now check one box to indicate that all owners have no familial relationship with one another rather than selecting every owner and/or managing employee to indicate no **familial relationships**. This will save provider's time when completing applications.



Owners and Controlling Interest
Information about owners. Disclosure of individuals or entities is necessary for regulatory and compliance purposes

Manage Relationships

Application ID: 20250716499914 | Enrollment Type: Individual | Applicant Type: Fee For Service (Billing) | Application Status: Approved | Name: Darius McAllister

☐ Select this checkbox if you are confirming that all owners have no familial relation to one another.

Selected Owner	SSN/EIN/FEIN	Status
John Doe	***-**-6789	Not Completed
		Not Completed

Cancel Save

The new checkbox on the Manage Relationships screen confirms all owners have no familial relationship at once.

AUGUST 31, 2026

Close multiple locations at once

When registering your enrollment record or revalidating, providers are no longer required to enter details about a location that is no longer current. Instead, providers can simply select the locations and then click on the **“Close Locations”** button. This will save providers the trouble of closing each location one at a time.

Locations

Add Close Location Show Filter Actions

☐	Location ID	Location	Location Type	Location Address	Start Date	End Date	Status	Business Status	Actions
☐	01	01 - Location One	Primary Practice Location	100 Main St Syracuse, New York 13201	11/05/1982	12/31/2999	Approved	Active	
☐	02	02 - Location Two	Other Office/Servicing Location	100 Main St Buffalo, New York 14202	01/01/1986	12/31/2999	Approved	Active	
☐	03	03 - Location Three	Other Office/Servicing Location	100 Main St Rochester, New York 14604	01/01/1983	12/31/2999	Approved	Active	
☐	04	04 - Location Four	Other Office/Servicing Location	100 Main St Yonkers, New York 10701	06/01/1984	12/31/2999	Approved	Active	
☐	05	05 - Location Five	Other Office/Servicing Location	100 Main St New York, New York 10001	12/01/1991	12/31/2999	Approved	Active	
☐	06	06 - Location Six	Other Office/Servicing Location	100 Main St Schenectady, New York 12305	01/01/1988	12/31/2999	Approved	Active	
☐	07	07 - Location Seven	Other Office/Servicing Location	100 Main St Albany, New York 12207	07/01/1992	12/31/2999	Approved	Active	
☐	08	08 - Location Eight	Other Office/Servicing Location	100 Main St Newburgh, New York 12550	05/01/1990	12/31/2999	Approved	Active	
☐	09	09 - Location Nine	Other Office/Servicing Location	100 Main St Poughkeepsie, New York 12601	10/17/1990	12/31/2999	Approved	Active	

Select one or more locations, then use the “Close Location” button on the Locations screen.