

**NEW YORK STATE  
MEDICAID PROGRAM**

**INFORMATION FOR ALL PROVIDERS  
INQUIRY**



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## eMedNY Contact Information

Contact the eMedNY Call Center with questions concerning:

- ePACES (electronic claims);
- obtaining claim forms;
- obtaining prior approval forms;
- Medicaid enrollment;
- obtaining transportation prior authorization for New York City enrollees;
- preparing/submitting claim forms and other transactions;
- remittance statements/billing;
- the Medicaid Eligibility Verification System (MEVS).

## eMedNY Call Center Hours of Operation

For provider inquiries pertaining to non-pharmacy billing or claims, or provider enrollment:

**Monday through Friday 7:30am – 6:00pm EST**

For provider inquiries pertaining to eligibility, service authorizations, DVS, and pharmacy claims:

**Monday through Friday 7:00am – 10:00pm EST**

**Weekends and Holidays 8:30am – 5:30pm EST**



## Telephone Directory

If you are a:

- Physician
- Private Duty Nurse
- Clinical Social Worker
- Dentist
- Nurse Practitioner; or
- Ophthalmic Provider

Call **(800) 343-9000**

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Option 2</b> <b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ ePACES Enrollment;</li></ul>	<b>Option 2</b> <b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li></ul>	<b>Option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval.</li></ul>	<b>Option 1</b> <b>Sub-option 1</b>



If you are a:

- Hospital;
- Long Term Care Facility;
- Child Care Agency;
- Clinic;
- Nursing Agency; or
- Home Health Agency

Call **(800) 343-9000**

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Option 2</b> <b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ ePACES Enrollment;</li></ul>	<b>Option 2</b> <b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li></ul>	<b>Option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Option 1</b> <b>Sub-option 2</b>

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If you are a:

- Pharmacy Provider
- Not including DME

Call **(800) 343-9000**

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Option 2</b> <b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ ePACES Enrollment;</li></ul>	<b>Option 2</b> <b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li></ul>	<b>Option 3</b>
<ul style="list-style-type: none"><li>➤ For all other questions including:<ul style="list-style-type: none"><li>▪ Claims,</li><li>▪ Billing,</li><li>▪ Remittance</li><li>▪ Form orders and</li><li>▪ Prior approval questions including DIRAD.</li></ul></li></ul>	<b>Option 1</b> <b>Sub-option 3</b>



If you are a:

- Durable Medical Equipment;
- Laboratory;
- Hearing Aid; or
- Transportation Provider

Call **(800) 343-9000**

Then, depending on your question:

If your question is concerning:	Choose:
<ul style="list-style-type: none"><li>➤ New Enrollment;</li><li>➤ TSN/ETIN applications.</li></ul>	<b>Option 2</b> <b>Sub-option 2</b>
<ul style="list-style-type: none"><li>➤ ePACES Enrollment;</li></ul>	<b>Option 2</b> <b>Sub-option 1</b>
<ul style="list-style-type: none"><li>➤ Explanation of eligibility response;</li></ul>	<b>Option 3</b>
<ul style="list-style-type: none"><li>➤ Claims;</li><li>➤ Billing;</li><li>➤ Remittance;</li><li>➤ Form orders; and</li><li>➤ Prior approval questions.</li></ul>	<b>Option 1</b> <b>Sub-option 4</b>

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If your question concerns:

- PTAR
  - Public Transportation Automated Reimbursement–NYC

Call **(800) 343-9000**  
**Option 4**



## Training Requests

Requests for individual provider training can be made by calling

**(800) 343-9000**

Training Seminars are also available and are designed for specific provider types.

Registration, locations and dates are available online at:

<http://www.emedny.org/training/>

## Mailing Addresses for Medicaid Correspondence

Correspondence should be mailed to the following address, with the applicable P.O. Box from the table below:

**eMedNY**  
**P.O. Box \_\_\_\_\_**  
**Rensselaer, New York 12144-\_\_\_\_\_.**

### Expedited/Priority Mailing

*\*Please note: If you are sending priority/expedited mail (Fed Ex, UPS, USPS), use the following physical address format:*

**eMedNY**  
**327 Columbia Turnpike**  
**ATTN: Box \_\_\_\_\_** *(use the corresponding Box number from the table below)*  
**Rensselaer, NY 12144**

**\*\*\* Forms sent priority delivery will still be processed in the standard timeframe. \*\*\***

P.O. Box	ZIP Code Extension	Description of Contents	Form Types
4600	4600	Prior Approval and Prior Authorization Requests	<ul style="list-style-type: none"><li>• EMEDNY-3614 (Dental)</li><li>• EMEDNY-3615 (Drugs...Physician)</li><li>• EMEDNY-2832 (Hearing Aid)</li><li>• EMEDNY-1260 (Level of Care)</li><li>• EMEDNY-3897 (Transportation)</li><li>• PA Additional Information</li></ul>



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4601	4601	Claims	<ul style="list-style-type: none"> <li>• EMEDNY-1500 (HCFA)</li> <li>• EMEDNY-0002 (Form A)</li> <li>• EMEDNY-0003 (Pharmacy)</li> <li>• UB-04 (Institutional)</li> </ul>
4602	4602	Threshold Override Applications	<ul style="list-style-type: none"> <li>• EMEDNY-0001 (TOA)</li> </ul>
4603	4603	Provider Enrollment Applications	<ul style="list-style-type: none"> <li>• All Fee-For-Service and Rate-Based Enrollment Packets</li> </ul>
4605	4605	Remittance Retrieval	<ul style="list-style-type: none"> <li>• Requests from providers for copies of remittance statements</li> </ul>
4606	4606	Additional Information	<ul style="list-style-type: none"> <li>• Provider Enrollment Additional Information Form with attachments</li> </ul>
4610	4610	Provider Maintenance	<ul style="list-style-type: none"> <li>• Provider maintenance (update) forms and related correspondence</li> </ul>
4614	8614	Electronic Form Requests	<ul style="list-style-type: none"> <li>• Electronic Certifications</li> <li>• ETIN Applications</li> <li>• Security Packet A</li> <li>• Security Packet B</li> <li>• Electronic Remittance Request</li> <li>• Electronic Prior Approval Request</li> <li>• Remittance Sort Request</li> <li>• Pended Claim Recycle Request</li> <li>• Request to Disaffiliate/Delete an ETIN</li> <li>• PDF Paper Remittance Request</li> </ul>
4616	8616	Electronic Funds Transfer	<ul style="list-style-type: none"> <li>• Electronic Funds Transfer Enrollment Forms</li> </ul>



## Medicaid Program Contact Information

For questions concerning:	Contact:
<b>Check Amounts</b> To obtain check amounts prior to the release of the check, select the "Check Call" option from the menu of services offered. Only the current week's check amount will be reported.	Department of Health (866) 307-5549
<b>Child Health Plus/NY Health Options</b>	(800) 698-4KIDS
<b>Claim Response Status for ePACES Users</b>	<a href="https://www.emedny.org/HIPAA/5010/transactions/crosswalks/">https://www.emedny.org/HIPAA/5010/transactions/crosswalks/</a>
<b>Dental/Orthodontia Services Dental Pended Claims</b>	Dental Review Unit (800) 342-3005 Option #2
<b>Diagnosis Codes</b>	<a href="https://www.cms.gov/medicare/coordination-benefits-recovery/overview/icd-code-lists">https://www.cms.gov/medicare/coordination-benefits-recovery/overview/icd-code-lists</a>  The list of diagnosis codes is also available through publishing houses.
<b>Durable Medical Equipment Prior Approval</b>	(800)342-3005  <a href="mailto:OHIPMEDPA@health.ny.gov">OHIPMEDPA@health.ny.gov</a>
<b>Elderly Pharmaceutical Insurance Coverage Program (EPIC)</b>	(800) 634-1340
<b>Electronic Funds Transfer Provider Enrollment Form</b>  <b>Electronic Prior Approval Request Form</b>  <b>Electronic Transmitter Identifier Number (ETIN)</b>	<a href="https://www.emedny.org/info/ProviderEnrollment/allforms.aspx">https://www.emedny.org/info/ProviderEnrollment/allforms.aspx</a>
<b>eMedNY</b>	<a href="https://www.emedny.org/">https://www.emedny.org/</a>
<b>eMedNY Companion Guides Sample Files</b>	<a href="https://www.emedny.org/HIPAA/5010/">https://www.emedny.org/HIPAA/5010/</a>



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<b>For questions concerning:</b>	<b>Contact:</b>
<b>Enrollee Eligibility Determination</b>  Eligibility discrepancies must be reported to the enrollee's local social services district or NYS Healthcare Exchange. eMedNY's Call Center staff cannot address these calls nor resolve eligibility issues.	<b>Local County Offices/Local Social Services</b> (PHONE numbers are located in the Local Departments Of Social Services section of this manual)  <b>NYS Healthcare Exchange</b> (855) 355-5777
<b>Family Health Plus/NY Health Options</b>	(877) 9FHPLUS
<b>Managed Care</b>	(800) 206-8125 managedcarecomplaint@health.ny.gov
<b>Medicaid Inspector General</b> Fraud Referrals	<a href="https://omig.ny.gov/">https://omig.ny.gov/</a> <b>(877) 87FRAUD</b>
<b>Medical Pended Claims</b> <b>Two-Year Old Claims</b>	(800) 342-3005 Option #3
<b>Medicaid Policy (General)</b> Call Center Help Line/Co-Pay Hotline Fraud/Forgery Hotline Medical/Dental Prior Approval Restricted Recipients/Utilization Threshold Two-year billing regulations	<a href="mailto:medicaid@health.ny.gov">medicaid@health.ny.gov</a> (800) 541-2831 (877) 891-7283 (800) 342-3005 (518) 474-6866 (800) 562-0856 menu #4
<b>Medical Prior Approval</b> <input type="checkbox"/> Nursing <input type="checkbox"/> Out-of-State Inpatient Hospital Services <input type="checkbox"/> Audiology <input type="checkbox"/> Out-of-State Non-specialized Skilled Nursing Facility Admissions	(800) 342-3005 Option #1
<b>Medicaid Update</b> <ul style="list-style-type: none"> <li>Missing issues</li> <li>Request to receive electronic version</li> </ul>	<a href="https://www.health.ny.gov/health_care/medicaid/program/update/main.htm">https://www.health.ny.gov/health_care/medicaid/program/update/main.htm</a>  Email: <a href="mailto:medicaidupdate@health.ny.gov">medicaidupdate@health.ny.gov</a>  (518) 486-6829
<b>New York State Department of Health</b>	<a href="https://www.health.ny.gov/">https://www.health.ny.gov/</a>



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<b>For questions concerning:</b>	<b>Contact:</b>
<b>Newborn Screening Program</b>	(518) 473-7552
<b>Personal Care Services</b> Prior Authorization	Local Department of Social Services
<b>Pharmacy Policy and Operations</b>	(518) 486-3209 <a href="mailto:NYRx@health.ny.gov">NYRx@health.ny.gov</a>
<b>Private Duty Nursing</b>	All Counties: (800) 342-3005 (option #1)
<b>Restricted Recipient Program</b>	<div> <b>NYC</b> (212) 273-0062 </div> <div> <b>Outside NYC</b> Local County Offices/Local Social Services (Phone numbers are located in the Local Departments Of Social Services Section of this manual) </div>
<b>Sterilization &amp; Hysterectomy Consent Forms</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> DSS-3113 Hysterectomy Receipt of Information</li> <li><input type="checkbox"/> DSS-3113S Hysterectomy Receipt of Information (Spanish)</li> <li><input type="checkbox"/> DSS-3134 Sterilization Consent</li> <li><input type="checkbox"/> DSS-3134S Sterilization Consent (Spanish)</li> </ul>	<a href="http://www.health.ny.gov/health_care/medicaid/publications/ldssforms">http://www.health.ny.gov/health_care/medicaid/publications/ldssforms</a>
<b>Transportation</b>	<p><b>Obtain Prior Authorization – Downstate Counties</b> 844-666-6270 or <a href="https://www.medanswering.com/">https://www.medanswering.com/</a></p> <p><b>Obtain Prior Authorization – Upstate Counties</b> 866-932-7740 or <a href="https://www.medanswering.com/">https://www.medanswering.com/</a></p> <p><b>Questions, Comments, Concerns</b> (518) 473-2160 <a href="mailto:MedTrans@health.ny.gov">MedTrans@health.ny.gov</a></p>



## Provider Enrollment

For information on enrolling in the Fee-for-Service Medicaid Program visit:

<https://www.emedny.org/info/ProviderEnrollment/index.aspx>

### Enrolled Providers:

1. Enrollment and miscellaneous maintenance forms\*\* are available at the following address:

<https://www.emedny.org/info/ProviderEnrollment/allforms.aspx>

\*\* For example:

Change of Address

EFT Enrollment

DEA Update

Affiliation/Disaffiliation Request (for nurse practitioners, supervising pharmacists, laboratory directors and physician assistants)

2. If you have experienced an ownership change, call the Fee-for-Service Medicaid Program immediately!

Practitioners & Businesses – 800-343-9000, Option 2/Sub-option 2

Institutional Providers - 800-343-9000, Option 2/Sub-option 2



## Pharmacy Programs

To obtain prior authorization for drugs subject to the Mandatory Generic Drug Program, the Preferred Drug Program, or the Clinical Drug Review Program, or for prior authorization of non-preferred drugs, call:

**(877) 309-9493**

Requests for prior authorization for most drugs may also be faxed to: **(800) 268-2990**

*Faxed requests may take up to 24 hours to process.*

For questions concerning:	Contact:
Prior authorization Forms, Worksheet and References	<a href="https://newyork.fhsc.com/providers/pa_forms.asp">https://newyork.fhsc.com/providers/pa_forms.asp</a>
Preferred Drug List	<a href="https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf">https://newyork.fhsc.com/downloads/providers/NYRx_PDP_PDL.pdf</a>
Preferred Drug Quick List	<a href="https://newyork.fhsc.com/downloads/providers/NYRx_PDP_quicklist.pdf">https://newyork.fhsc.com/downloads/providers/NYRx_PDP_quicklist.pdf</a>
Request email notification of changes to Preferred Drug List	<a href="https://newyork.fhsc.com/providers/notify.asp">https://newyork.fhsc.com/providers/notify.asp</a>
Clinical concerns or Preferred Drug Program questions	(877) 309-9493 or <a href="https://newyork.fhsc.com">https://newyork.fhsc.com</a>
Billing	(800) 343-9000



## Local Departments of Social Services

<p><b>Albany County DSS</b> 162 Washington Avenue Albany, NY 12210 Phone: (518) 447-7492 <b>Website:</b> <a href="https://www.albanycountyny.gov/departments/social-services">https://www.albanycountyny.gov/departments/social-services</a></p>	<p><b>Albany County CYF</b> 112 State Street Room 300 Albany, NY 12207 Phone: (518) 447-7324 <b>Website:</b> <a href="https://www.albanycountyny.gov/departments/children-youth-and-families">https://www.albanycountyny.gov/departments/children-youth-and-families</a></p>	<p><b>Allegany County DSS</b> 7 Court Street Belmont, NY 14813 Phone: (585) 268-9622 <b>Website:</b> <a href="https://www.alleganyco.gov/departments/social-services/">https://www.alleganyco.gov/departments/social-services/</a></p>
<p><b>Broome County DSS</b> 36-42 Main Street Binghamton, NY 13905 Phone: (607) 778-8850 <b>Website:</b> <a href="https://broomecountyny.gov/dss">https://broomecountyny.gov/dss</a></p>	<p><b>Cattaraugus County DSS</b> 1 Leo Moss Drive; Suite 6010 Olean, NY 14760 Phone: (716) 373-8065 <b>Website:</b> <a href="https://www.cattco.org/social-services/social-services">https://www.cattco.org/social-services/social-services</a></p>	<p><b>Cayuga County DSS</b> County Office Building, 160 Genesee Street Auburn, NY 13021 Phone: (315) 253-1011 <b>Website:</b> <a href="https://www.cayugacounty.us/260/Social-Services">https://www.cayugacounty.us/260/Social-Services</a></p>
<p><b>Chautauqua County DSS</b> H.R. Clothier Building Mayville, NY 14757 Phone: (716) 753-4421 <b>Website:</b> <a href="https://chqgov.com/">https://chqgov.com/</a></p>	<p><b>Chemung County DSS</b> Human Resource Center 425 Pennsylvania Ave.; P.O. Box 588 Elmira, NY Phone: (607) 737-5302 <b>Website:</b> <a href="https://www.chemungcountyny.gov/260/Social-Services">https://www.chemungcountyny.gov/260/Social-Services</a></p>	<p><b>Chenango County DSS</b> PO Box 590; 5 Court Street Norwich, NY 13815 Phone: (607) 337-1500 <b>Website:</b> <a href="https://www.chenangocounty.ny.gov/228/Social-Services">https://www.chenangocounty.ny.gov/228/Social-Services</a></p>
<p><b>Clinton County DSS</b> 13 Durkee Street Plattsburgh, NY 12901 Phone: (518) 565-3300 <b>Website:</b> <a href="https://www.clintoncountyny.gov/dss">https://www.clintoncountyny.gov/dss</a></p>	<p><b>Columbia County DSS</b> PO Box 458; 25 Railroad Avenue Hudson, NY 12534 Phone: (518) 828-9411 <b>Website:</b> <a href="https://www.columbiacountyny.com/dsscontactus.html">https://www.columbiacountyny.com/dsscontactus.html</a></p>	<p><b>Cortland County DSS</b> 60 Central Avenue Cortland, NY 13045 Phone: (607)-753-5248 <b>Website:</b> <a href="https://www.cortland-co.org/149/Social-Services">https://www.cortland-co.org/149/Social-Services</a></p>
<p><b>Delaware County DSS</b> 111 Main Street Delhi, NY 13760 Phone: (607) 832-5300 <b>Website:</b> <a href="https://www.co.delaware.ny.us/departments/dss/dss.htm">https://www.co.delaware.ny.us/departments/dss/dss.htm</a></p>	<p><b>Dutchess County DSS</b> 60 Market Street Poughkeepsie, NY 12601 Phone: (845) 486-3000 <b>Website:</b> <a href="https://www.dutchessny.gov/Departments/Community-Family-Services/Community-and-Family-Services.htm">https://www.dutchessny.gov/Departments/Community-Family-Services/Community-and-Family-Services.htm</a></p>	<p><b>Erie County DSS</b> 95 Franklin Street Buffalo, NY 14202 Phone: (716) 858-8000 <b>Website:</b> <a href="https://www3.erie.gov/socialservices/">https://www3.erie.gov/socialservices/</a></p>



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<p><b>Essex County DSS</b> 7551 Court Street; PO Box 217 Elizabethtown, NY 12932 Phone: (518) 873-3450 <b>Website:</b> <a href="https://essexcountyny.gov/departments-social-services/">https://essexcountyny.gov/departments-social-services/</a></p>	<p><b>Franklin County DSS</b> 355 W. Main St. Malone, NY 12953 Phone: (518) 483-6770 <b>Website:</b> <a href="https://www.nyconnects.ny.gov/providers/franklin-county-department-of-social-services-sofa-ag-409844">https://www.nyconnects.ny.gov/providers/franklin-county-department-of-social-services-sofa-ag-409844</a></p>	<p><b>Fulton County DSS</b> PO Box 549; 4 Daisy Lane Johnstown, NY 12095 Phone: (518) 736-5600 <b>Website:</b> <a href="https://www.fultoncountyny.gov/fulton-county-department-social-services">https://www.fultoncountyny.gov/fulton-county-department-social-services</a></p>
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**Information for All Providers - Inquiry**

<p><b>Genesee County DSS</b>                      5130 East Main Street; Suite 3                      Batavia, NY 14020                      Tel. (585) 344-2580  <b>Website:</b>  <a href="https://www.geneseeny.gov/departments/socialservices/index.php">https://www.geneseeny.gov/departments/socialservices/index.php</a></p>	<p><b>Greene County DSS</b>                      411 Main Street, PO Box 528,                      Catskill, NY 12414                      Phone: (518) 943-3200  <b>Website:</b>  <a href="https://www.greenegovernment.com/departments/social-services">https://www.greenegovernment.com/departments/social-services</a></p>	<p><b>Hamilton County DSS</b>                      PO Box 725; White Birch Lane                      Indian Lake, NY 12842                      Phone: (518) 648-6131  <b>Website:</b>  <a href="https://www.hamiltoncounty.com/health-human-services/social-services">https://www.hamiltoncounty.com/health-human-services/social-services</a></p>
<p><b>Herkimer County DSS</b>                      301 N. Washington Street;                      Suite 2110                      Herkimer, NY 13350                      Phone: (315) 867-1291  <b>Website:</b>  <a href="https://www.herkimercountyny.gov/departments/social-services/">https://www.herkimercountyny.gov/departments/social-services/</a></p>	<p><b>Jefferson County DSS</b>                      250 Arsenal Street                      Watertown, NY 13601                      Phone: (315) 782-9030  <b>Website:</b>  <a href="https://www.jeffersoncountyny.gov/SocialServices">https://www.jeffersoncountyny.gov/SocialServices</a></p>	<p><b>Lewis County DSS</b>                      PO Box 193, 5274 Outer Stowe Street                      Lowville, NY 13367                      Phone: (315) 376-5400  <b>Website:</b>  <a href="https://lewiscountyny.gov/departments/social-services/">https://lewiscountyny.gov/departments/social-services/</a></p>
<p><b>Livingston County DSS</b>                      1 Murray Hill Drive                      Mt. Morris, NY 14510                      Phone: (585) 243-7300  <b>Website:</b>  <a href="https://www.livingstoncountyny.gov/274/Social-Services">https://www.livingstoncountyny.gov/274/Social-Services</a></p>	<p><b>Madison County DSS</b>                      PO Box 637; North Court Street                      Wampsville, NY 13163                      Phone: (315) 366-2211  <b>Website:</b>  <a href="https://www.madisoncounty.ny.gov/233/Social-Services">https://www.madisoncounty.ny.gov/233/Social-Services</a></p>	<p><b>Monroe County DSS</b>                      111 Westfall Road                      Rochester, NY 14620                      Phone: (585) 753-2750  <b>Website:</b>  <a href="https://www.monroecounty.gov/hs">https://www.monroecounty.gov/hs</a></p>
<p><b>Montgomery County DSS</b>                      County Office Building ; PO Box 745                      Fonda, NY 12068                      Phone: (518) 853-4646  <b>Website:</b>  <a href="https://www.co.montgomery.ny.us/">https://www.co.montgomery.ny.us/</a></p>	<p><b>Nassau County DSS</b>                      60 Charles Lindbergh Boulevard, Suite 160                      Uniondale, NY 11553                      Phone: (516) 227-7474  <b>Website:</b>  <a href="https://www.nassaucountyny.gov/1895/Social-Services">https://www.nassaucountyny.gov/1895/Social-Services</a></p>	<p><b>New York City - HRA</b>                      180 Water Street                      New York, NY 10038                      Phone: (718) 557-1399  <b>Website:</b>  <a href="https://www.nyc.gov/site/hra/about/about-hra.page">https://www.nyc.gov/site/hra/about/about-hra.page</a></p>
<p><b>New York City - ACS</b>                      150 William Street                      New York, NY 10013                      Phone: (212) 341-0900  <b>Website:</b>  <a href="https://www.nyc.gov/site/acs/index.page">https://www.nyc.gov/site/acs/index.page</a></p>	<p><b>Niagara County DSS</b>                      PO Box 506; 20 East Avenue                      Lockport, NY 14095                      Phone: (716) 439-7600  <b>Website:</b>  <a href="https://www.niagaracounty.gov/departments-social-services/index.php">https://www.niagaracounty.gov/departments-social-services/index.php</a></p>	<p><b>Oneida County DSS</b>                      800 Park Avenue                      Utica, NY 13501                      Phone: (315) 798-5632  <b>Website:</b>  <a href="https://ocgov.net/departments/department-of-family-and-community-services/department-of-social-services/">https://ocgov.net/departments/department-of-family-and-community-services/department-of-social-services/</a></p>



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<p><b>Onondaga County DSS</b> 421 Montgomery Street; Civic Center Syracuse, NY 13202 Phone: (315) 435-2928 <b>Website:</b> <a href="http://www.ongov.net/dss/">http://www.ongov.net/dss/</a></p>	<p><b>Ontario County DSS</b> 3010 County Complex Drive Canandaigua, NY 14424 Phone: (585) 396-4060 1(877) 814-6907 for outside the area <b>Website:</b> <a href="https://www.ontariocountyny.gov/118/Social-Services">https://www.ontariocountyny.gov/118/Social-Services</a></p>	<p><b>Orange County DSS</b> Box Z; 11 Quarry Road Goshen, NY 10924 Phone: (845) 291-4000 <b>Website:</b> <a href="https://www.orangecountygov.com/285/Department-of-Social-Services">https://www.orangecountygov.com/285/Department-of-Social-Services</a></p>
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<p><b>Orleans County DSS</b> 14016 Route 31 West Albion, NY 14411 Phone: (585) 589-7000 <b>Website:</b> <a href="https://www.orleanscountyny.gov/departments/social_services/index.php">https://www.orleanscountyny.gov/departments/social_services/index.php</a></p>	<p><b>Oswego County DSS</b> 100 Spring Street; PO Box 1320 Mexico, NY 13114 Phone: (315) 963-5000 <b>Website:</b> <a href="https://www.oswegocounty.com/departments/human_services/social_services/index.php">https://www.oswegocounty.com/departments/human_services/social_services/index.php</a></p>	<p><b>Otsego County DSS</b> County Office Building, 197 Main Street Cooperstown, NY 13326 Phone: (607) 547-1700 <b>Website:</b> <a href="https://www.otsegocountyny.gov/departments/social_services/index.php">https://www.otsegocountyny.gov/departments/social_services/index.php</a></p>
<p><b>Putnam County DSS</b> 110 Old Route Six Center Carmel, NY 10512 Phone: (845) 808-1500 <b>Website:</b> <a href="https://www.putnamcountyny.gov/department-of-social-services">https://www.putnamcountyny.gov/department-of-social-services</a></p>	<p><b>Rensselaer County DSS</b> 1600 7th Ave Troy, NY 12180 Phone: (518) 266-7970 <b>Website:</b> <a href="https://www.rensco.com/232/Social-Services">https://www.rensco.com/232/Social-Services</a></p>	<p><b>Rockland County DSS</b> 50 Sanatorium Road, Building L, Sanatorium Road, Pomona, New York 10970 Phone: (845) 364-3040 <b>Website:</b> <a href="https://www.rocklandcountyny.gov/departments/social-services">https://www.rocklandcountyny.gov/departments/social-services</a></p>
<p><b>St. Lawrence County DSS</b> Harold B. Smith Office Bldg., 6 Judson Street, Canton, NY 13617 Phone: (315) 379-2111 <b>Website:</b> <a href="https://stlawco.gov/Departments/SocialServices">https://stlawco.gov/Departments/SocialServices</a></p>	<p><b>St. Regis Mohawk DHS</b> 404 State Route 37, Akwesasne, NY 13655 Phone: (518) 358-3141 <b>Website:</b> <a href="https://www.srmt-nsn.gov/programs/health-services">https://www.srmt-nsn.gov/programs/health-services</a></p>	<p><b>Saratoga County DSS</b> 152 West High Street Ballston Spa, NY 12020 Phone: (518) 884-4148 <b>Website:</b> <a href="https://www.saratogacountyny.gov/departments/social-services/">https://www.saratogacountyny.gov/departments/social-services/</a></p>
<p><b>Schenectady County DSS</b> 797 Broadway Schenectady, NY 12305 Phone: (518) 388-4470 <b>Website:</b> <a href="https://www.schenectadycountyny.gov/dss">https://www.schenectadycountyny.gov/dss</a></p>	<p><b>Schoharie County DSS</b> PO Box 687 Schoharie, NY 12157 Phone: (518) 295-8334 <b>Website:</b> <a href="https://www4.schohariecounty-nv.gov/departments/social-services/">https://www4.schohariecounty-nv.gov/departments/social-services/</a></p>	<p><b>Schuyler County DSS</b> County Office Building 323 Owego Street- Unit 3 Montour Falls, NY 14865 Phone: (607) 535-8303 <b>Website:</b> <a href="https://www.schuylercounty.us/189/Social-Services">https://www.schuylercounty.us/189/Social-Services</a></p>
<p><b>Seneca County DSS</b> PO Box 690; 1 DiPronio Drive Waterloo, NY 13165 Phone: (315) 539-1800 <b>Website:</b> <a href="https://www.co.seneca.ny.us/gov/services/">https://www.co.seneca.ny.us/gov/services/</a></p>	<p><b>Steuben County DSS</b> 3 East Pulteney Square Bath, NY 14810 Phone: (607) 664-2000 <b>Website:</b> <a href="https://www.steubencountyny.gov/364/Social-Services">https://www.steubencountyny.gov/364/Social-Services</a></p>	<p><b>Suffolk County DSS</b> 3085 Veterans Memorial Highway Ronkonkoma, NY 11779 Phone: (631) 854-9700 <b>Website:</b> <a href="https://www.suffolkcountyny.gov/Departments/Social-Services">https://www.suffolkcountyny.gov/Departments/Social-Services</a></p>



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<b>Sullivan County DSS</b> Box 231 ; 16 Community Lane Liberty, NY 12754 Phone: (845) 292-0100 <b>Website:</b> <a href="https://sullivanny.us/Departments/familyservices">https://sullivanny.us/Departments/familyservices</a>	<b>Tioga County DSS</b> P.O. Box 240 Owego, NY 13827 Phone: (607) 687-8300 <b>Website:</b> <a href="https://tiogacountyny.com/departments/social-services/">https://tiogacountyny.com/departments/social-services/</a>	<b>Tompkins County DSS</b> 320 West State Street Ithaca, NY 14850 Phone: (607) 274-5359 <b>Website:</b> <a href="https://www.tompkinscountyny.gov/dss">https://www.tompkinscountyny.gov/dss</a>
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<p><b>Ulster County DSS</b>  1061 Development Court  Kingston, NY 12401  Phone: (845) 334-5000  <b>Website:</b>  <a href="https://ulstercountyny.gov/social-services">https://ulstercountyny.gov/social-services</a></p>	<p><b>Warren County DSS</b>  Warren County Municipal Center Annex  1340 State Route 9  Lake George, NY 12845  Phone: (518) 761-6321  <b>Website:</b>  <a href="https://warrencountyny.gov/SocServ">https://warrencountyny.gov/SocServ</a></p>	<p><b>Washington County DSS</b>  Washington Municipal Center  383 Broadway Fort Edward, NY 12828  Phone: (518) 746-2300  <b>Website:</b>  <a href="https://www.washingtoncountyny.gov/517/Social-Services">https://www.washingtoncountyny.gov/517/Social-Services</a></p>
<p><b>Wayne County DSS</b>  P.O. Box 10; 77 Water Street  Lyons, NY 14489  Phone: (315) 946-4881  <b>Website:</b>  <a href="https://web.co.wayne.ny.us/250/Social-Services">https://web.co.wayne.ny.us/250/Social-Services</a></p>	<p><b>Westchester County DSS</b>  White Plains District Office, 85 Court Street, White Plains, New York 10601-4201  Phone: (914) 995-3333  <b>Website:</b>  <a href="https://socialservices.westchestergov.com/">https://socialservices.westchestergov.com/</a></p>	<p><b>Wyoming County DSS</b>  466 North Main Street, Warsaw, New York 14569-1080  Phone: (585) 786-8900  <b>Website:</b>  <a href="https://www.wyomingco.net/205/Social-Services">https://www.wyomingco.net/205/Social-Services</a></p>
<p><b>Yates County DSS</b>  417 Liberty Street; Suite 2122  Penn Yan, New York 14527  Tel. (315) 536-5183  <b>Website:</b>  <a href="https://www.yatescountyny.gov/317/Social-Services">https://www.yatescountyny.gov/317/Social-Services</a></p>		