



Edit 02304 – Zero-Fill for Private Duty Nursing (PDN) Claims

Effective 1/1/2026, all new bypasses of Edit 02304 for PDN services, approval for the zero-fill bypass, will be valid for three years. Documentation submitted for new cases in 2026 will establish a bypass valid through 12/31/2028. Providers are not required to submit new documentation from the primary insurance until 1/1/2029, unless one of the following occurs:

- The member's primary insurance changes to a different plan, OR
- A new primary insurance plan is added to the member's file

For existing approvals that expire on 12/31/2025, your bypass "through date" has been extended to 12/31/2027. New documentation isn't required until 1/1/2028 unless one of the above criteria occurs.

If PDN services are covered by the primary insurance, the provider is still required to maintain documentation of the primary insurance benefit and bill the primary insurance prior to requesting reimbursement from Medicaid. Failure to comply may result in audit and recoupment of any Medicaid reimbursement paid in error.

Questions and Additional Information

- **General Claims Submission Inquiries:**
eMedNY Call Center - (800) 343-9000
- **Specific Pended Claims Inquiries:**
Bureau of Medical Review - Pended Claims Unit
Phone: (800) 342-3005 (option 3)
Email: claimsreview@health.ny.gov