



Department of Health

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The New York State Department of Health has received reports of **illegal oral and electronic prescriptions**, including those with prior authorizations being prescribed to Medicaid members from outside of the local area. Fraudulent prescriptions have involved high-cost drugs such as: **Skyrizi, Dupixent, Oravig, Otezla, Ibsrela, and calcitonin gene related peptides (CGRP) inhibitors (e.g., Aimovig, Vyepti)**, as well as other unusual medications.

Pharmacists should ensure all prescriptions are valid, especially if the caller or patient is unknown.

Recommended Action:

- Verify the prescriber. For example, call the prescriber's office at a phone number that is externally verified, such as on the practice website
- Using "Caller ID" to confirm the call source*
- Check drug, quantity, directions for use, etc., against patient's profile
- Watch for drugs with abuse potential or a high "street value"
- Request ID if the person picking up the prescription is unknown

Watch for Reg Flags:

- Same provider issuing the same prescriptions for multiple patients
- Unusual or excessive quantities
- Out of area patients and/or prescribers
- Call in prescriptions at odd times
- Multiple providers for one patient

Prescribers are mandated to electronically prescribe both controlled and non-controlled substances in New York State. Exceptions to the electronic prescribing mandate are listed here: [Exceptions to electronic prescribing](#)

If a forgery is suspected:

- **Do not fill** the prescription until the legitimacy of the prescription is confirmed.
- Report non-confirmed but suspected forgeries to NYRx@health.ny.gov.
- If a forgery is confirmed and the patient is a Medicaid or Medicaid Managed Care recipient, contact the **Bureau of Medicaid Fraud Allegations (BMFA)** at (877) 873-7283 or online at [File an Allegation | OMIG](#).
- Fraudulent controlled substance prescriptions must also be reported to the **Bureau of Narcotic Enforcement** by emailing Narcotic@health.ny.gov.

* This method should only be relied on in conjunction with other validation methods due to possible phone number spoofing.