



Diabetic Footwear Quantity Update for Durable Medical Equipment, Orthotics, Prosthetics and Supplies (DMEPOS) Providers

Effective **April 1, 2025**, service limits for all diabetic shoes have been aligned for consistency. All diabetic shoes and related modifications will have an allowed frequency of one (shoe), 2x/year, allowing them to be dispensed individually or as a pair. Claims processing and frequencies in our eMedNY system have been aligned to correspond to the allowed frequency currently in the DMEPOS Procedure Code Manual. Diabetic shoe inserts will have an allowed frequency of one (insert) 4x/year (or 2 pair a year), allowing them to be dispensed individually or as a pair.

The table below shows the updated diabetic footwear codes and the maximum quantity/frequency in the DME Procedure Code Manual:

Code	Brief Description	Maximum Quantity/Frequency
A5500	For diabetics only, fitting (including follow-up), custom preparation and supply of off-the shelf depth-inlay shoe manufactured to accommodate multi-density insert(s), per shoe	1 shoe 2x/year (Left or Right) or 1 pair of shoes/year
A5501	For diabetics only, fitting (including follow-up), custom preparation and supply of shoe molded from cast(s) of patient's foot (custom-molded shoe), per shoe	1 shoe 2x/year (Left or Right) or 1 pair of shoes/year
A5503	For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with roller or rigid rocker bottom, per shoe	1 shoe mod 2x/year (Left or Right) or 1 pair of shoes/year
A5504	For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with wedge(s), per shoe	1 shoe mod 2x/year (Left or Right) or 1 pair of shoes/year
A5505	For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with metatarsal bar, per shoe	1 shoe mod 2x/year (Left or Right) or 1 pair of shoes/year
A5506	For diabetics only, modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe with off-set heel(s), per shoe	1 shoe mod 2x/year (Left or Right) or 1 pair of shoes/year
A5507	For diabetics only, not otherwise specified modification (including fitting) of off-the-shelf depth-inlay shoe or custom-molded shoe, per shoe	1 shoe mod 2x/year (Left or Right) or 1 pair of shoes/year
A5512	For diabetics only, multiple density insert, direct formed, molded to foot after external heat source of 230 degrees Fahrenheit or higher, total contact with patient's foot,	1 insert 4x/year (Left or Right) or 2 pair of inserts/year

	including arch, base layer minimum of ¼ inch material of shore a 35 durometer or 3/16 inch material of shore a 40 durometer (or higher), prefabricated, each	
A5513	For diabetics only, multiple density insert, custom molded from model of patient's foot, total contact with patient's foot, including arch, base layer minimum of 1/4 inch material of shore a 35 durometer or 3/16 inch material of shore a 40 durometer (or higher), includes arch filler and other shaping material, custom fabricated, each	1 insert 4x/year (Left or Right) or 2 pair of inserts/year
A5514	For diabetics only, multiple density insert, made by direct carving with CAM technology from a rectified CAD model created from a digitized scan of the patient, total contact with patient's foot, including arch, base layer minimum of 3/16 inch material of shore a 35 durometer (or higher), includes arch filler and other shaping material, custom fabricated, each	1 insert 4x/year (Left or Right) or 2 pair of inserts/year

Questions regarding this update should be directed to the Bureau of Medial Review at OHIPMEDPA@health.ny.gov or 1-800-342-3005.