

MMIS/MEDS Proposed Provider Terminations

Bureau of Provider Enrollment

Bureau of Certification and Surveillance

Division of Health Plan Contracting and Oversight



Items Covered In This Webinar

MMIS/MEDS Proposed Provider Terminations Process:
What Has Been Completed
What MCOs Received From DOH- 02/22/2019
What MCOs Need To Do Next
Accessing Reports In Quest
Stay Tuned



What Has Been Completed

- MCOs reviewed 4th Quarter 2018 PNDS submission and removed providers identified as Part A
 - Part A defined as MMIS not found on reference data (Health Data NY file)
- MCOs submitted revised network as a test file to the PNDS on 02/08/2019



What MCOs Received From DOH-02/22/2019

An email from DHPCO Plan Manager or MLTC contact outlining next steps

- ZIP file containing the following:
 - ✓ One spreadsheet of the 2018 4th Quarter PNDS submission (labeled: Q4 2018)
 - ✓ One spreadsheet of the Ad Hoc test file submission excluding Part A MMIS/MEDs error providers (labeled: Ad Hoc Test File MMIS-Meds)
 - ✓ One template workbook (labeled: MMIS-MEDS Proposed Provider Termination Workbook.)



What MCOs Need To Do Next

- Compare 2018 4th Quarter PNDS submission and Ad Hoc Test File spreadsheets
- Use comparison to complete the 3 tabs of the template workbook
 - Tab 1: Part A Providers Removed
 - > Tab 2: Proposed Termination Providers
 - ➤ Tab 3: Access Issue Providers
- *All 3 tabs should include the Part A providers that had been removed in the test file submission
- Submit complete workbook to DHPCO Plan Manager or MLTC contact by March 8th, 2019



The first tab of the workbook should include ALL Part A providers that had been removed prior to submitting the test file:

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The third tab of the workbook should include only those Part A providers that cannot be terminated as their termination would result in an access issue:

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- The headers of the workbook are identical on each tab.
- Information needed for each header can be found on the quarterly submission in Quest.

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Accessing Reports in Quest

- 1. Select Q4 2018 version of the "Schedule" box
- 2. Select the applicable MCO in the "Issuer" box
 - All lines of business should show
- 3. Select the line of business needed on the appropriate pie chart
- 4. After selecting line of business, click "View Details By Specialty"
- 5. Click download symbol (cloud with arrow inside) in blue bar
- 6. Under "Create Downloadable Report" click on "Providers" & select "Network Providers" from the drop down
- 7. Click "Generate"
- 8. Click "My Downloads" in top right corner of same page
- 9. Click on the blue file name to download the Excel sheet
- 10. The file will be in the format requested in the Workbook with the same column headings



Stay Tuned

- DOH will review each MCO's workbook and provide next steps
- For questions on the process described in this webinar, contact the following:
 - Mainstream Medicaid MCOs: Maureen Schips (<u>maureen.schips@health.ny.gov</u>) and cc DHPCO Plan Manager
 - MLTC Plans: Meredith Walker (<u>meredith.walker@health.ny.gov</u>)
- Next webinar slated for April

Reminder: Do not terminate any providers in your network at this time

