eMedNY

Training Video

For NYS Medicaid Providers

Prior Approval

Key Objectives

Familiarize providers with PAX*press*

General Information

➤ PA*Xpress* is designed for prescribing providers to request Pharmacy Prior Authorization (PA) from NYS Medicaid

➤ Access to PA*Xpress* requires an active ePACES account

➤ ePACES User Name and Password are used to log-in to PA*Xpress*

➤ PA*Xpress* can be accessed from the . . .

   ➤ eMedNY website – https://www.emedny.org
   ➤ ePACES – https://epaces.emedny.org
   ➤ PA*Xpress* website – https://paxpress.nypa.hidinc.com

NOTE: Access to ePACES requires enrollment
Please contact the eMedNY Call Center at 800-343-9000 to enroll

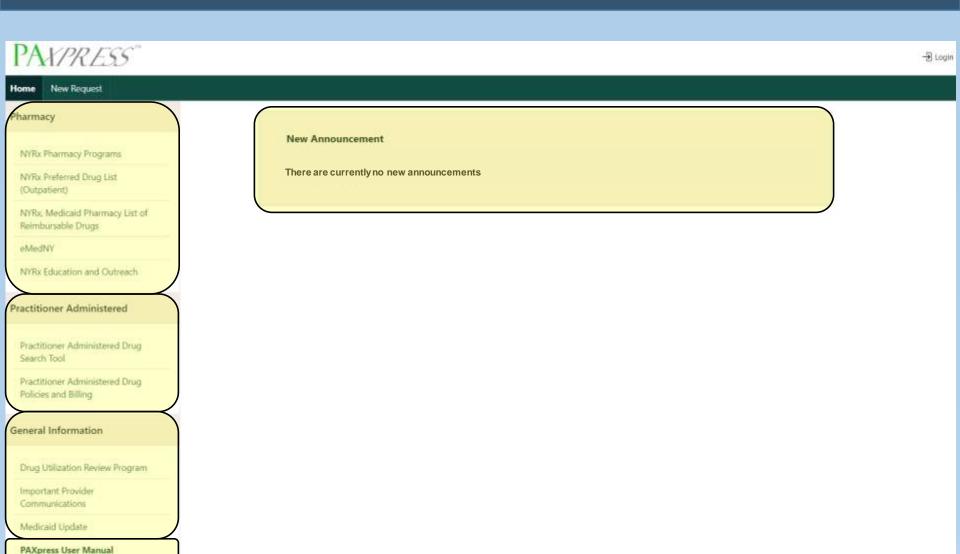# How to Access PA*Xpress*

eMedNY Home Page   www.emedny.org
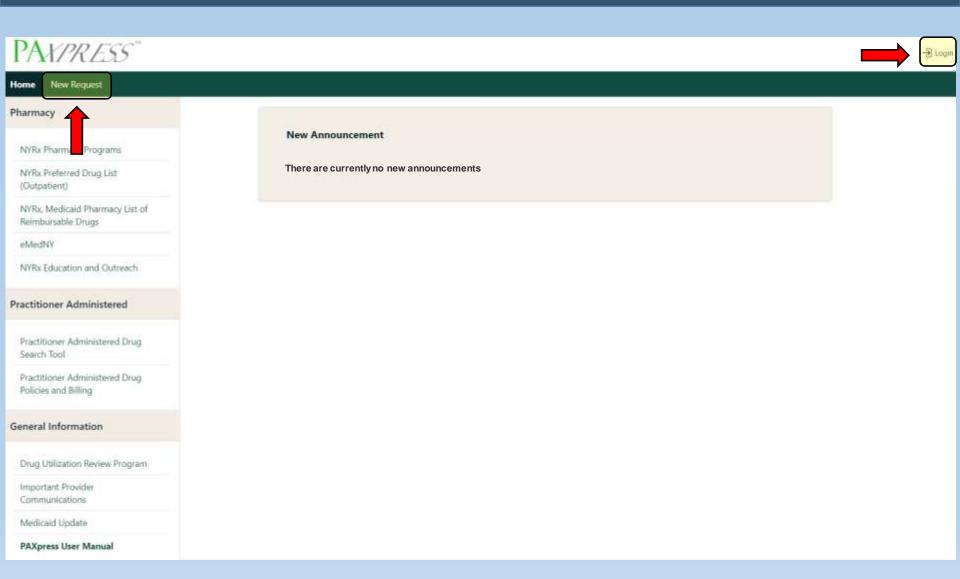
How to Access PA*Xpress*
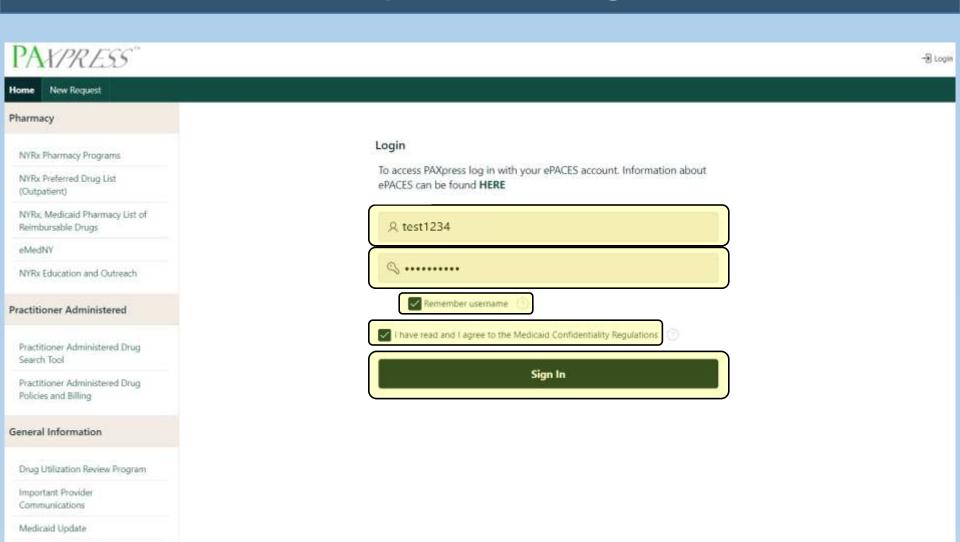
ePACES Home Page

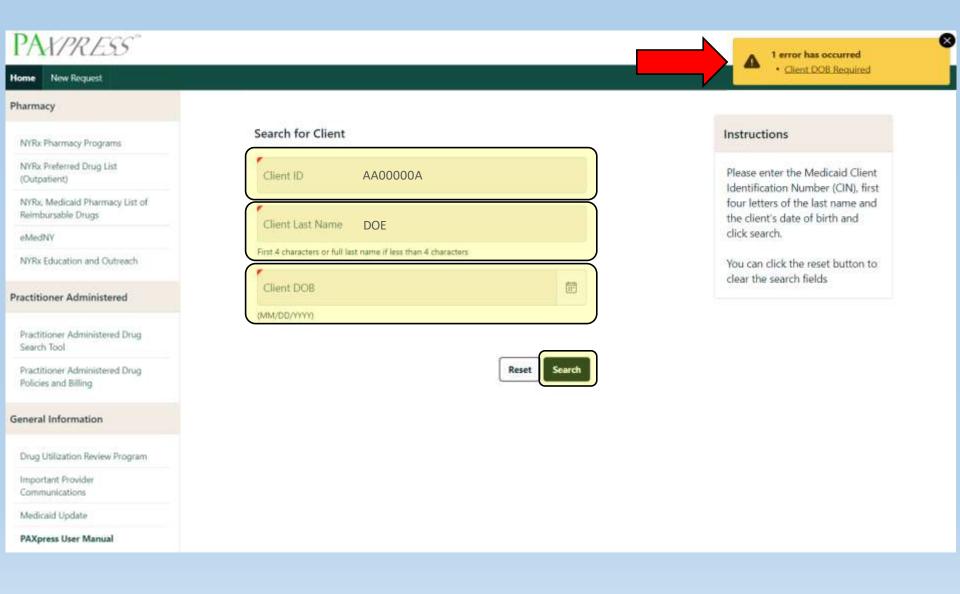# PA*Xpress* Home Page

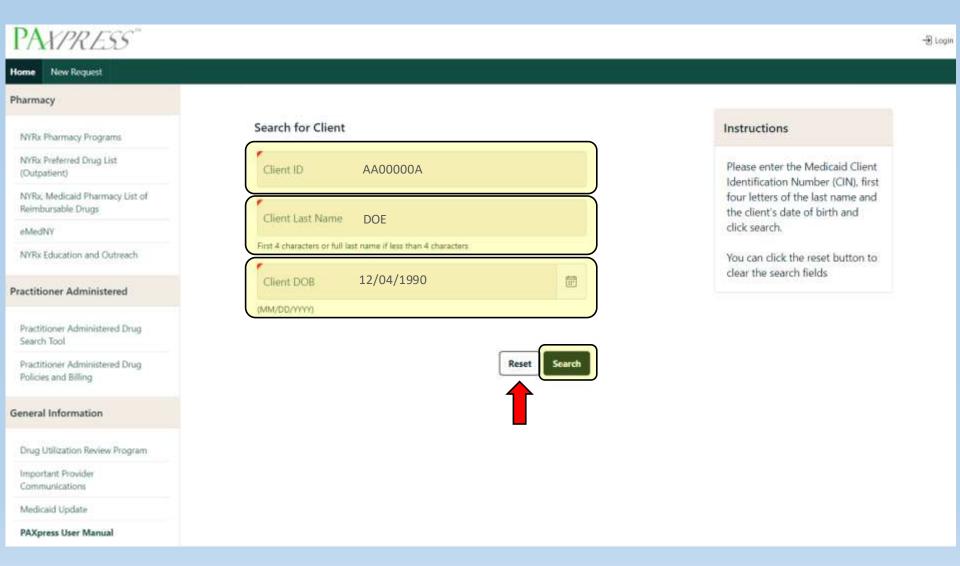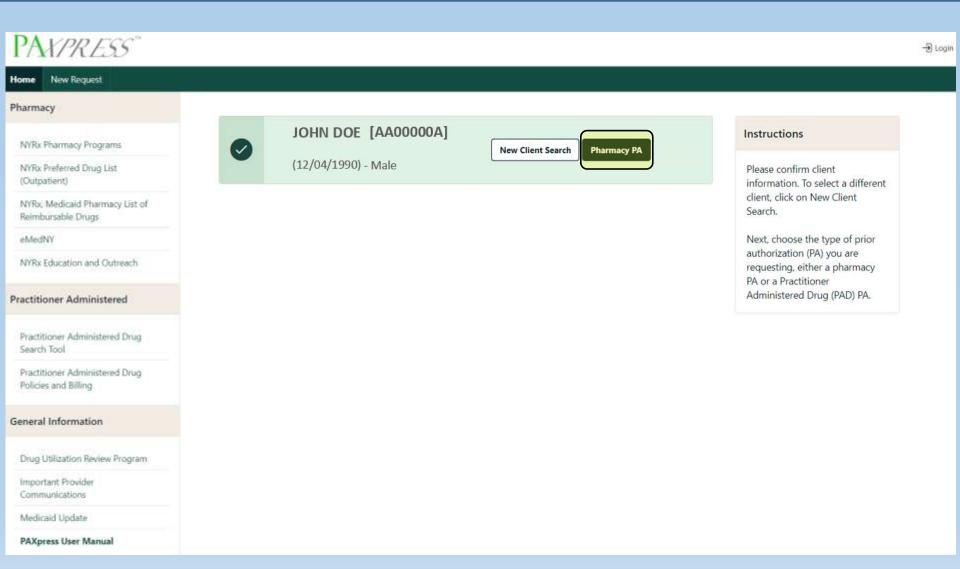# PA*Xpress* Home Page

PA*Xpress* Login
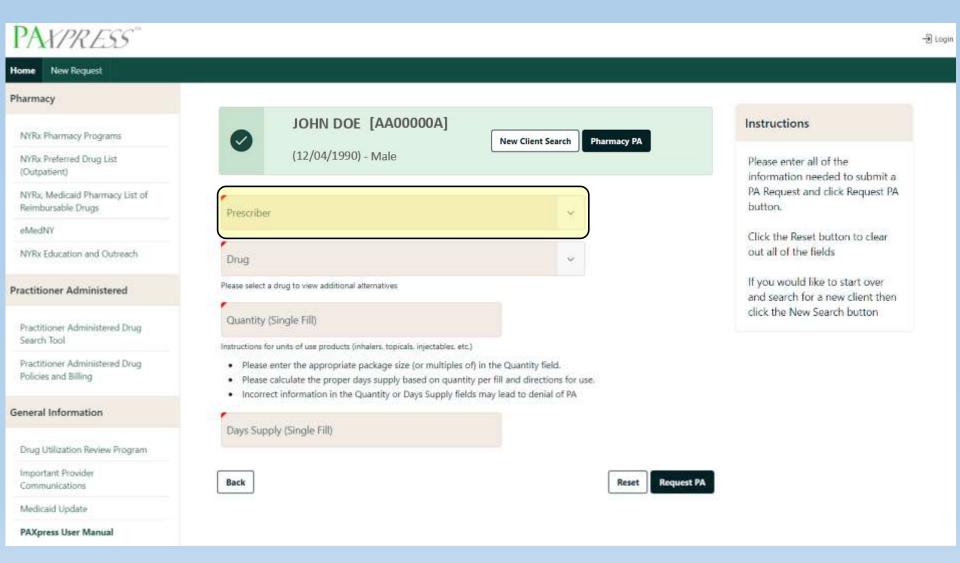
PA*Xpress* Login

Client Information Screen

Client Information Screen

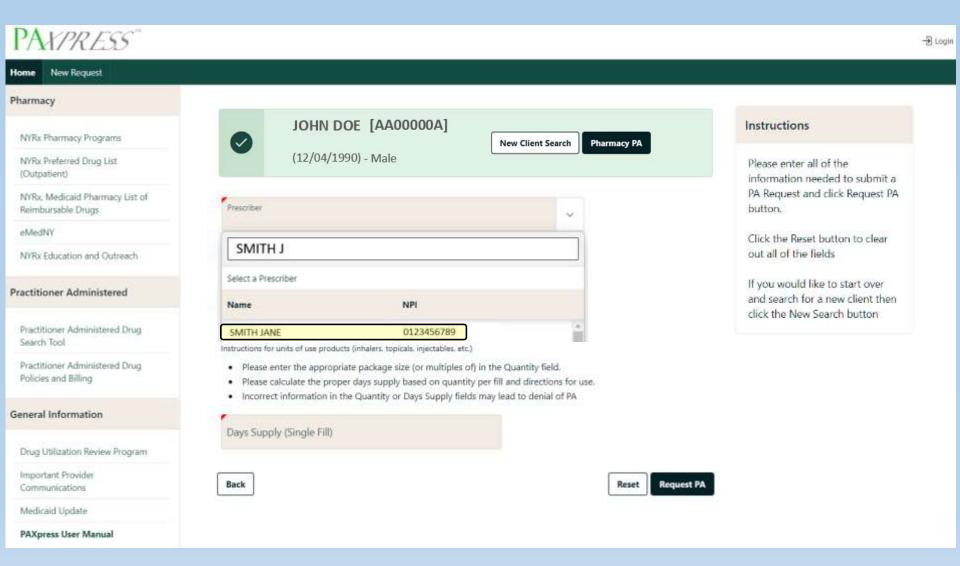# Client Information – Pharmacy PA Request
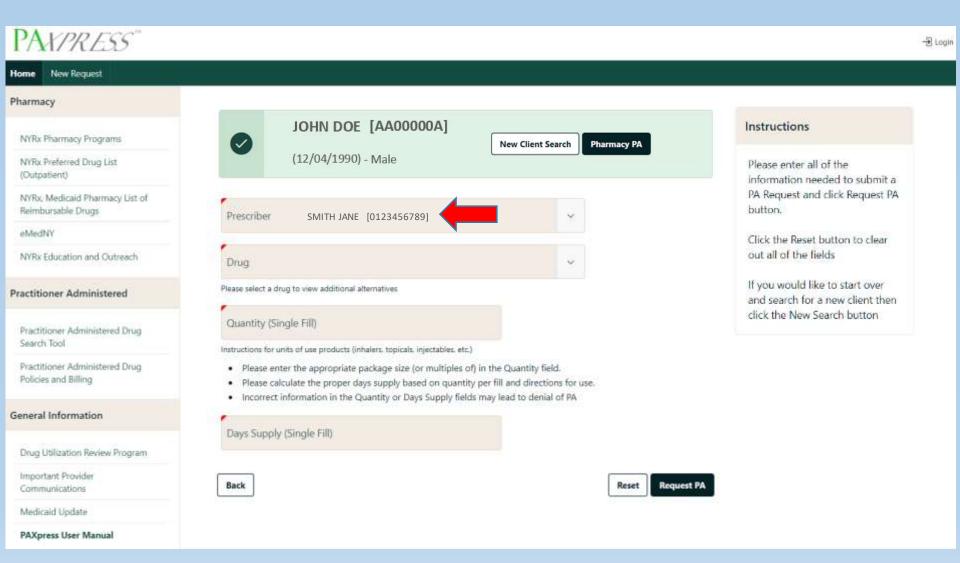
PA Details – Prescriber Information

Note: If the prescriber is not found, enroll the prescriber in ePACES with the ETIN currently enrolled with the User ID
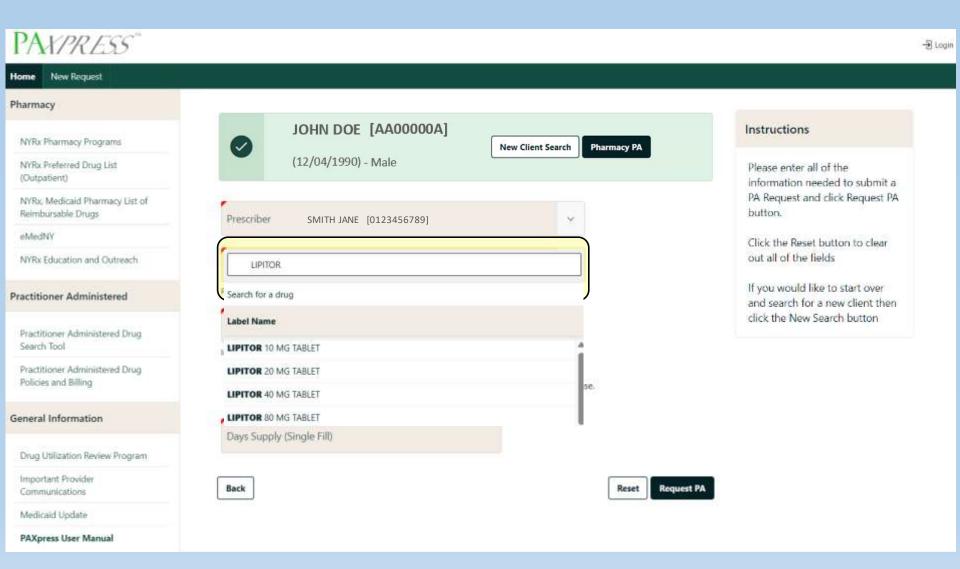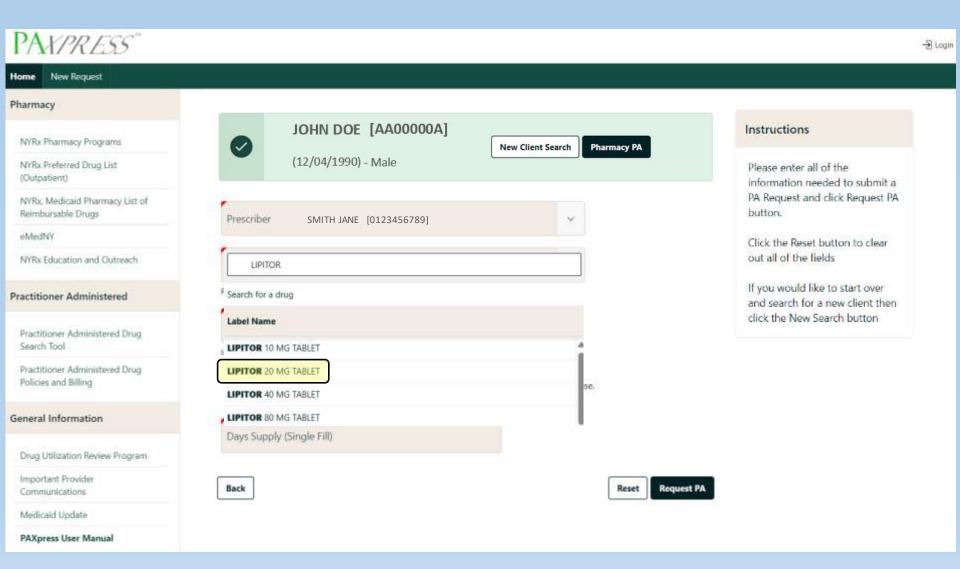
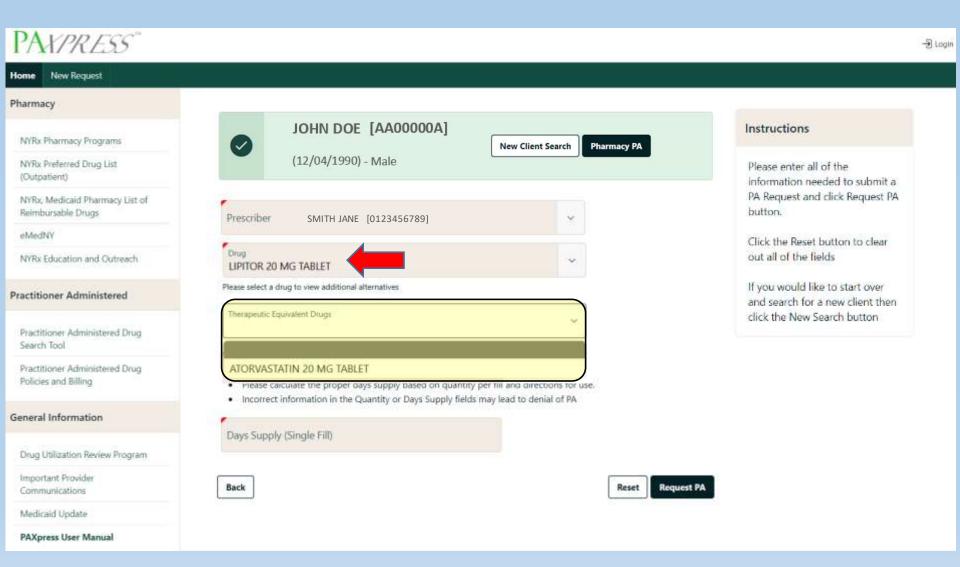# PA Details – Prescriber Information

PA Details – Prescriber Information

PA Details – Drug Information
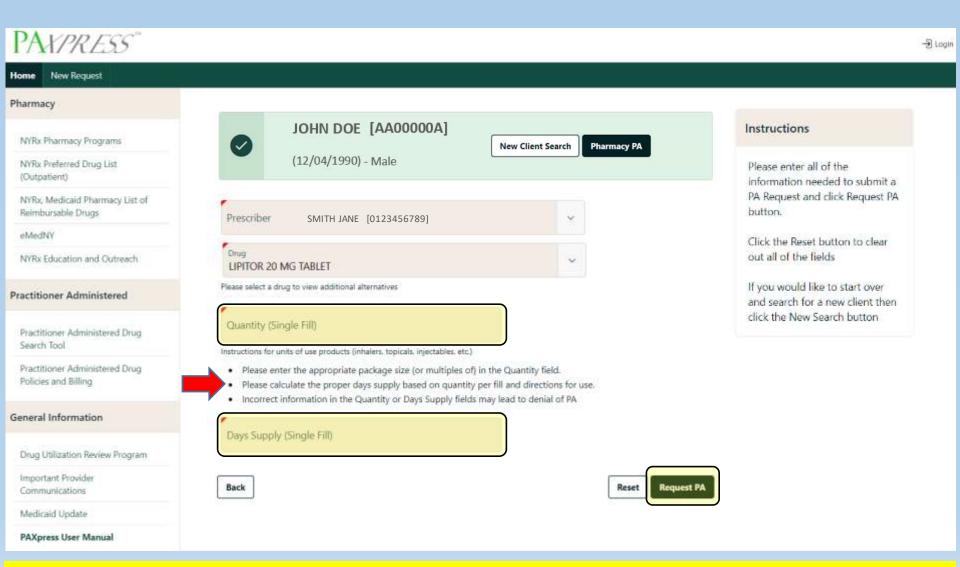
PA Details – Drug Information

PA Details – Drug Information

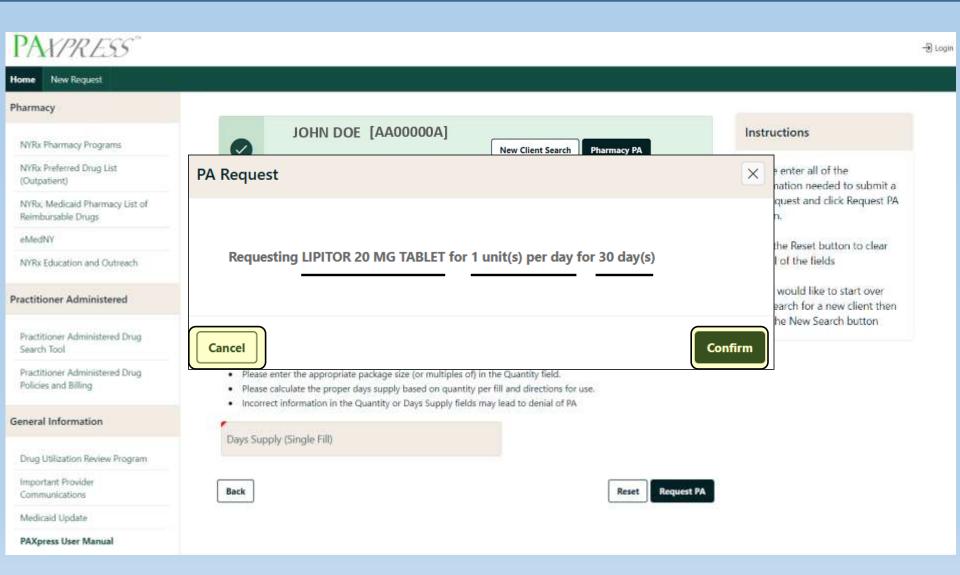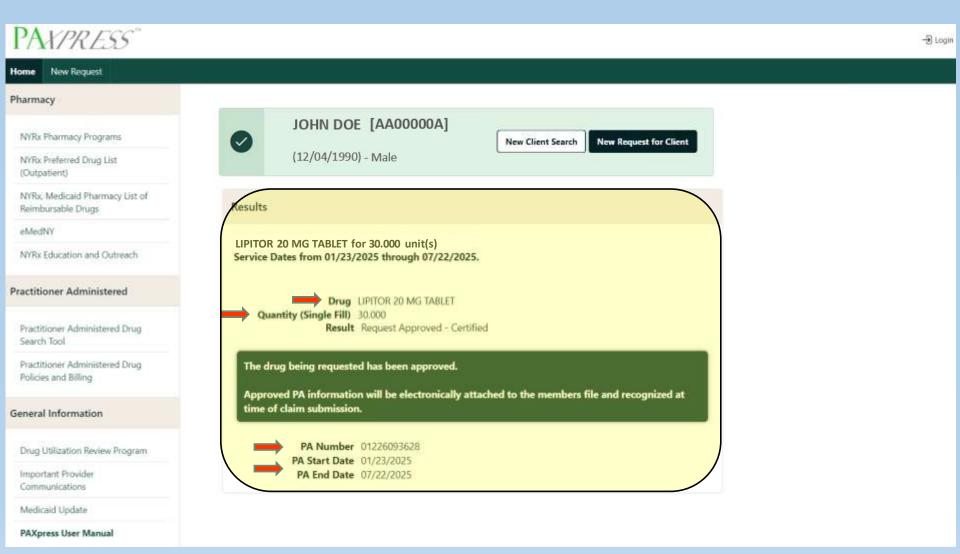# PA Details – Quantity & Days Supply

Refer to the Medicaid Pharmacy List of Reimbursable Drugs for additional information on Quantity & Days Supply
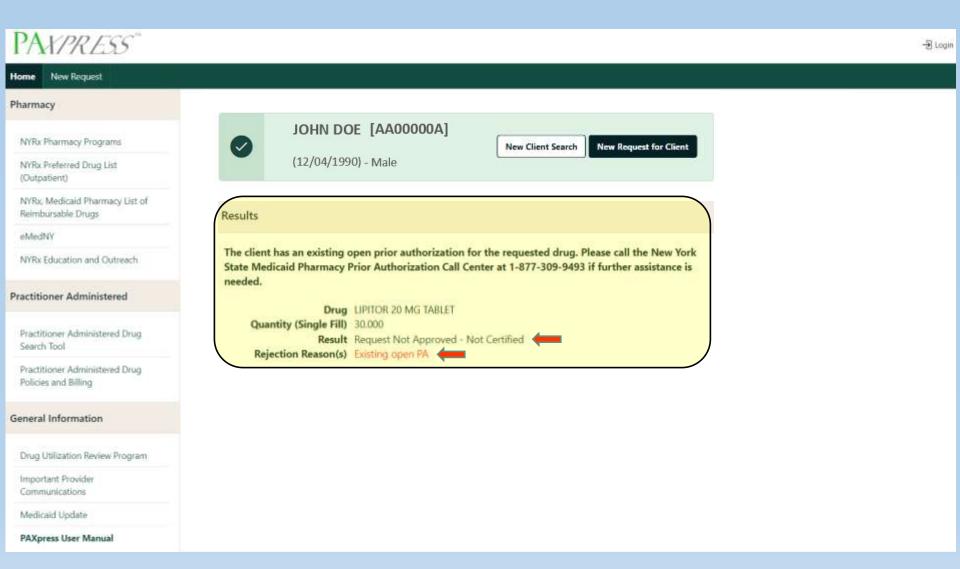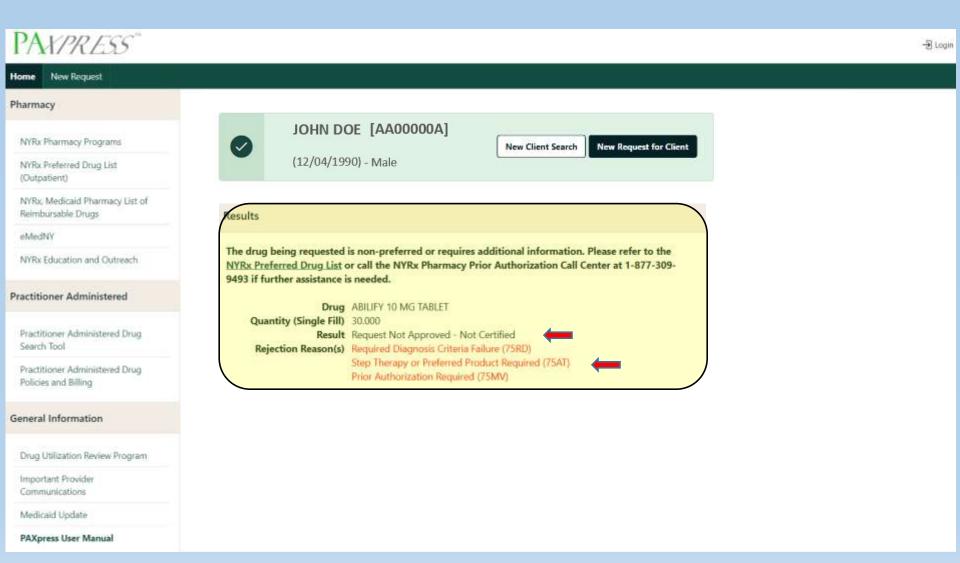https://www.emedny.org/info/formfile.aspx
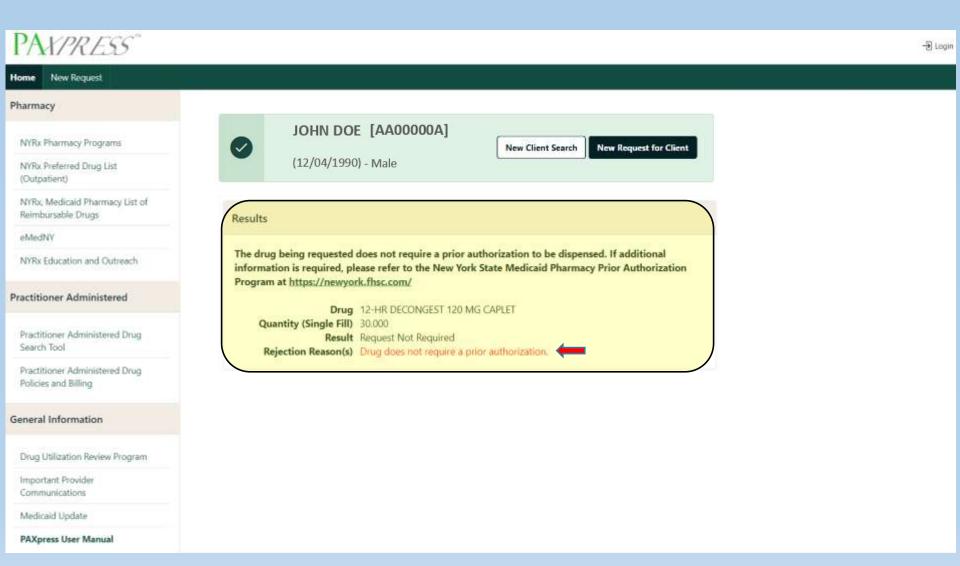
PA Request – Confirm

PA Request Results – Approved

PA Request Results – Not Approved

PA Request Results – Not Approved

PA Request Results – PA Not Required

Reminders

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    ➢ PA*Xpress* website – https://paxpress.nypa.hidinc.com

Reference and Contact Information

1) NYS Medicaid Pharmacy Program (NYRx):
   1-518-486-3209 - NYRx@health.ny.gov

2) eMedNY:
   1-800-343-9000 - www.emedny.org

3) PA*Xpress* User Manual:

   https://www.emedny.org/info/paxpress/PAXpress_User_Manual.pdf

4) Medicaid Pharmacy List of Reimbursable Drugs:
   https://www.emedny.org/info/formfile.aspx

Conclusion

PAX*press*

www.emedny.org